

A: HI, HOW ARE YOU?

140 Figure 1

RECEIVE
VISITOR
USER
PROFILE
INFORMATION

IDENTIFY
USER
INTERFACE
ARRAY BEST RELATED
TO USER PROFILE
INFORMATION

Displaying the
WEB SITE
USER INTERFACE
BEST RELATED
TO USER PROFILE
INFORMATION

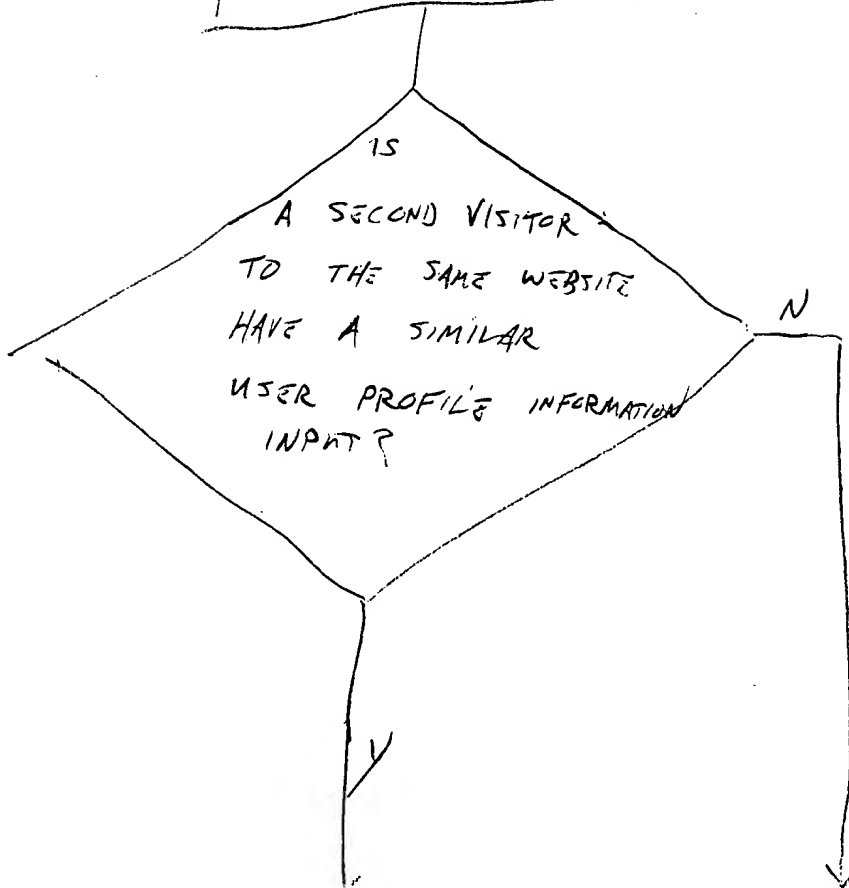


Figure 2

Alert VISITOR OF
presence of second
visitor

Prompt
VISITOR IF
WOULD LIKE TO
COMMUNICATE WITH
THE SIMILAR SECOND
VISITOR?

N

Y
COMMUNICATION
EXISTS B/N
VISITOR AND
SECOND VISITOR

VISITOR IS
ASSIGNED A
DISTINCTIVE
ICON

ICON IS
ACTIVATE
MOVED TO GRAPHICAL
SITE DESTINATIONS
WITHIN WEB SITE

Figure 2
(con't)

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